
SOPHOS ENDPOINT ENGINEER

COURSE OVERVIEW

This course is designed for technical professionals who will be demonstrating Sophos Endpoint. It provides an overview of the product, including introduction to the major capabilities and core configuration concepts.

DELIVERY

This course is available online via the Training Portal, or as an instructor-led classroom course. Please contact your Sophos Partner to find out more about the availability of classroom training in your region. Electronic copies of the supporting documents for the course are provided to each trainee via the training portal.

DURATION

This course will take approximately **2 days (16 hours)** to complete.

ASSESSMENT

To complete this course, trainees must take and pass an online assessment. Trainees will have **2.5 hours** to complete the assessment; the pass mark is **80%** and trainees will have **3 attempts** to pass.

OBJECTIVES

On completion of this course, trainees will be able to:

- Explain how Sophos Endpoint protects against security threats
- Perform an installation of Sophos Endpoint on Windows, macOS, and Linux
- Demonstrate threat protection and commonly used features

PREREQUISITES

There are no prerequisites for this course. If you are uncertain whether you meet the necessary requirements, please email us at globaltraining@sophos.com and we will be happy to help.

COURSE AGENDA

Module	Chapter	Duration
1. Sophos Central Overview		
Chapters	<ul style="list-style-type: none"> Introduction to Sophos Endpoint Introduction to Sophos Synchronized Security Getting Started with the Sophos Central Dashboard Getting Started with Global Settings Sophos Endpoint Licenses and Requirements 	50 minutes
2. User Management		
Chapters	<ul style="list-style-type: none"> Introduction to Users in Sophos Central Getting Started with Sophos Central User Management Getting Started with Directory Synchronization 	30 minutes
3. Sophos Endpoint Agent Deployment		
Chapters	<ul style="list-style-type: none"> Getting Started with Sophos Endpoint Agent Deployment Getting Started with Sophos Server Protection for Linux 	20 minutes
4. Updating and Communication		
Chapters	<ul style="list-style-type: none"> Getting Started with Sophos Endpoint Updating Introduction to Update Caches and Message Relays Getting Started with Update Cache and Message Relay Deployment 	25 minutes
5. Virtual Protection		
Chapters	<ul style="list-style-type: none"> Getting Started with Virtual Protection 	10 minutes
6. Device Management		
Chapters	<ul style="list-style-type: none"> Getting Started with Device Management Getting Started with Device Communication Sophos Tamper Protection Deleting Devices from Sophos Central 	25 minutes
7. Policies		
Chapters	<ul style="list-style-type: none"> Getting Started with Sophos Endpoint Policies Getting Started with the Threat Protection Policy Getting Started with the Peripheral Control Policy Getting Started with the Application Control Policy Getting Started with the Data Loss Prevention Policy Getting Started with Sophos Endpoint Exclusions 	80 minutes

8. Remediation and Reports		
Chapters	<ul style="list-style-type: none"> Getting Started with Logs and Reports Getting Started with Health Checks Getting Started with Alerts and Events Getting Started with Threat Remediation Getting Started with SafeStore 	40 minutes
9. Detection and Response		
Chapters	<ul style="list-style-type: none"> Introduction to Detections and Response Getting Started with Integrations Understanding the Unified Context Lake Investigation Techniques and Search Methods Getting Started with Detections and Cases Response Actions and Live Response 	45 minutes
14. Course Review		
Chapters	<ul style="list-style-type: none"> How to find help from Sophos Course review 	10 minutes